

# Case story

## Müller Fresh Food Logistics



**Müller Fresh Food Logistics chooses for the broad functionality of MLS Premium and is very satisfied about the ability to meet the wishes and requirements of its relations on its own.**



[Müller Fresh Foods](#) is a leading logistics service provider for warehousing and refrigerated and frozen distribution of food products. Food products are delivered daily in conditioned transport to retailers, wholesalers and food service channels within Müller's extensive distribution network in the Benelux and Germany.

The combination of retail and food service generates a high volume and synergy and thus low logistic costs for Müller's customers. In the market segment in which Müller Fresh Food Logistics operates, IT plays a very important role. Keeping up with developments and leading the field in terms of IT developments are therefore vital for Müller Fresh Food Logistics.

### **Background**

In the search for a specific WMS functionality for Food, with which to optimise the warehouse process and the internal desire for more control and insight into the progress of completing the warehouse operation, Müller Fresh Food Logistics came into contact with Davanti in 2006.

### **Choice and considerations**

After an extensive selection process lasting 4 months, they finally chose the WMS package MLS Premium by Davanti. "For that choice, functionalities in the field of Best-by-control-

layout strategies within the warehouse, information provision and improvement in the speed and quality of the order pick process were leading for us.

In addition, during the entire process, our aim was to use the WMS package as comprehensively as possible, with a minimum of customised solutions. The aim was to implement a WMS package which could be used on all fronts and which would enable us to manage new customers without help from the supplier", says Erik van der Oord, manager Projects and IT.

Another important functionality within Davanti's MLS solution for Müller Fresh Food Logistics was the availability of VAL functionality. "We perform VAL activities for a number of customers and these have to be controlled separately within the WMS solution. MLS does have this functionality but this initially failed to meet our requirements. Davanti produced a modified version, which means we now have a VAL functionality which works well for Müller Fresh Food Logistics. This does include some custom work, but Davanti added this to the standard version", says Van der Oord.

### **Experiences after going live**

The expectations based on the business case were to achieve an improvement in quality and through improvement and automation of the process, to spend less time on the warehouse process and obtain more insight and control. These aims were achieved, according to Van der Oord. What we also experience as a bonus is the fact that we can respond to the wishes and requirements of our relations in MLS ourselves.